

#### TERMS AND CONDITIONS

# "BUY 1 GET 1 COMPLIMENTARY BUFFET WITH HSBC CREDIT CARDS AT THE MEZZ RESTAURANT - SOFITEL SAIGON PLAZA" PROMOTION

- 1. The promotion "Buy 1 Get 1 Complimentary Buffet with HSBC Credit Cards at The Mezz Resraurant Sofitel Saigon Plaza" Promotion ("The Promotion") is effective from 08 December 2016 to 22 January 2017 ("Promotion period").
- 2. The promotion will be held over 20 days in 05 weeks as detailed below (Hereinafter referred to as "Weeks of Offer" and "Dates of Offer")

Week of Offer	Date of offer: Thursday, Friday, Saturday and Sunday each week
Week 1	08/12/2016 - 11/12/2016
Week 2	15/12/2016 - 18/12/2016
Week 3	05/01/2017 - 08/01/2017
Week 4	12/01/2017 - 15/01/2017
Week 5	19/01/2017 – 22/01/2017

- **3.** The Promotion is applicable to HSBC cardholders ("**Cardholder**") who have the following credit cards issued by HSBC Bank (Vietnam) Ltd. ("**HSBC**"):
  - Premier World MasterCard® Credit Card
  - HSBC Visa Platinum Credit Card
     (Hereinafter referred to as "HSBC Credit Cards")
- **4.** The Promotion is not applicable for HSBC Visa Gold Credit Card, HSBC Visa Classic Credit Card, HSBC Corporate Credit Card and Credit Cardholders who are late paying any fees, card balances and outstanding loans to HSBC.
- 5. Eligible Cardholders will be able to buy 1 buffet and get 1 buffet free at Mezz Restaurant Sofitel Saigon Plaza Hotel, 17 Le Duan Boulevard, District 1, Ho Chi Minh City (hereinafter referred to as "Mezz Restaurant").

#### 6. Details of the Promotion:

- a. HSBC credit cardholders will enjoy "Buy 01 get 01 complimentary buffet" (applicable to food only);
- b. The price of lunch and dinner buffet is referred to the appendix 1;
- c. There are 40 complimentary buffets each day including 20 complimentary sets for lunch and 20 complimentary set for dinner;
- d. Applicable to a first come, first served basis;
- e. Each credit cardholder will enjoy a maximum of 02 complimentary buffets each week and a total of 10 complimentary buffets through the Promotion period;
- f. Any remaining budget from lunch will be accumulated for dinner in the same day, and remaining budget from the previous day will be accumulated for the following day;
- g. Promotion will not applicable for cardholder when the reserved complimentary buffet are sold out.

#### 7. How to receive the complimentary offer:

- a. Cardholders must make a reservation by calling (08) 3824 1555 or emailing h2077-fb1@sofitel.com
- b. Cardholders provide their full name on card, the first 6 digits and last 4 digits to The Mezz restaurant
- c. The restaurant will record the information and confirm the availability of the reservation
- d. Acceptance/change of booking is at the discretion of the restaurants and is subject the restaurants' availability
- e. Cardholders visit the restaurant at the designated time, pay for one buffet set using their HSBC credit cards that was provided when making the reservation to receive one complimentary set.
- **8.** Eligible Transactions are transactions made at merchants (as registered with Visa and MasterCard) within the Promotion Period and at the eligible location.
- **9.** Eligible Transactions do not include transactions via other Point of Sale (POS) terminals, credit card activations, online transaction, cash advances, e-money or payment of fees or outstanding loans. Disputed, cancelled or reversed transactions will not be deemed as Eligible Transactions.

- **10.** Cardholders may only receive 2 complimentary buffets a week during the Promotion. Buffets above this amount will be charged to the HSBC Primary credit card account
- 11. The promotion cannot be converted into cash or cashback to the HSBC credit card or saving account of the HSBC cardholder.
- **12.** The promotion cannot be combined with any other promotions from the Mezz Restaurant; and the Terms and Conditions of the Mezz Restaurant is applied in this promotion.
- 13. In case of any dispute related to this Promotion, HSBC shall resolve disputes and complaints in the most satisfactory way for the customer. If the parties have not agreed on a solution for disputes or complaints, disputes will be solved according to the relevant Vietnamese laws.
- **14.** HSBC reserves the right to amend these Terms and Conditions at any time without prior notice to customers, after completing necessary procedures as required by law.
- **15.** These Terms and Conditions are available in both English and Vietnamese versions. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.

## Appendix 1 – MENU BUFFET AT THE MEZZ RESTAURANT

### FROM THURSDAY TO SUNDAY

Effective from 23 November 2016



SAIGON PLAZA

		Thursday	Friday	Saturday	Sunday
Mezz Restaurant	Lunch 11:30AM-2:30PM	International buffet: VND610,000++ (VND704,550nett), include one tea or coffee		VND670,000++ (VND773,850nett) - Food only	Sunday Brunch VND 1,138,888++ (VND1,315,416nett) Incl. coffee, tea
	Dinner 6:30PM-10:30PM	Cheese buffet VND910,000++ (VND1,051,050nett) - Food only	Seafood buffet VND1,350,000++ (VND1,559,250nett) include wine, beer and soft drinks	Seafood buffet VND1,350,000++ (VND1,559,250nett) include wine, beer and soft drinks	International Buffet VND850,000++ (VND981,750nett) - Food only



The menu buffet is provided by Sofitel Saigon Plaza. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the English version shall prevail.